



Performance Measurement Litmos Courses

1) How to use the AmeriCorps performance measure instructions

Description: This tutorial will be helpful for award recipients and applicants that are considering or are required to use the AmeriCorps national performance measures. The AmeriCorps national performance measure instructions provide key definitions and guidelines for collecting data and calculating the measure. This tutorial explains what the instructions are and how to use them; why the instructions are important to follow; when to use them; and where to find them.

[Access this course](#)

The following courses are the Performance Measurement Core Curriculum series. It is recommended that you take the courses in the sequence they are offered.

1) Overview of Performance Measurement

Description: This self-paced module is the first in a series on performance measurement, and provides a general overview. This module will help you understand performance measurement in the context of AmeriCorps programming, and how it can be useful in program management. You will also understand how AmeriCorps approaches performance measurement; and how performance measures will be used to tell the National Service story. This module was created by AmeriCorps.

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2) Designing Effective Action for Change

Description: A well-conceived Theory of Change helps identify the pathway linking your service activities to your intended outcome, clarifying the cause-and-effect relationship at the heart of your program. This module is designed to give you an overview of Theory of Change. By the end of the module, you will understand the three elements needed to construct a Theory of Change and how it informs the program design. This module was created by AmeriCorps.

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3) Building Evidence of Effectiveness

Description: The term “evidence-based intervention” describes service activities that are supported by research to indicate a high likelihood that the intervention will address the need and result in intended outcomes. This module provides detailed information on evidence and how using evidence can help you select an effective intervention. You will understand what evidence is, where to find strong evidence, and how to use evidence to tell you which intervention is likely to work for your situation. This module was created by AmeriCorps.

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4) High Quality Performance Measurement

Description: This self-paced tutorial is the fourth module in a series on performance measurement, and addresses performance measurement concepts and practices. This module will help you understand how to strengthen your performance measures including the importance of checking alignment of the elements of the theory of change, alignment of the output and outcome, and the key criteria necessary to ensure that your outcome is both meaningful and realistic. This module was created by AmeriCorps.

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5) Collecting High Quality Outcome Data, Part 1

Description: This self-paced tutorial is the fifth module in a series on performance measurement, and provides information on collecting high-quality data to measure program results. This module will help you recognize the benefits of collecting high-quality data, use your theory of change to think about measurement, identify and evaluate the merits of various data sources and instruments, and understand appropriate uses for common data collection methods. This module was created by AmeriCorps.

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6) Collecting High Quality Outcome Data, Part 2

Description: This self-paced module is the sixth in a series on performance measurement, and provides information on the steps to implement data collection, (including developing a data collection schedule, training data collectors, and pilot testing instruments). You will also learn how to recognize data quality as it relates to reliability, validity and minimizing sources of bias. This module was created by AmeriCorps.

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