



EVIDENCE SNAPSHOT

National Service Members in Puerto Rico

2023 Member Exit Survey Overview



BUNDLED EVALUATION AND CAPACITY BUILDING PROJECT

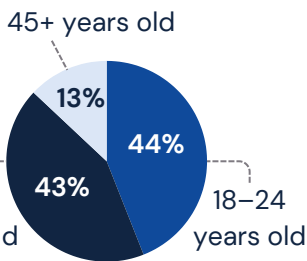
Exploring the AmeriCorps Member Experience in Puerto Rico

In 2023, 1,048 members and volunteers served in Puerto Rico across 97 service locations, for a total investment of over \$12 million in federal funding. Since 1994, more than 7,600 Puerto Rico residents have served approximately 15 million hours.¹ Thirteen organizations received fiscal year (FY) 2023 AmeriCorps State and National grants under the purview of the Puerto Rico service commission. Of those, six of the organizations also had VISTA projects. Awarded projects set out to tackle community issues across a range of AmeriCorps focus areas, including disaster services, economic opportunity, education, environmental stewardship, and healthy futures.

AmeriCorps member exit survey data from the 2023 cohort of national service members in Puerto Rico (which includes members from AmeriCorps State and National, VISTA, and NCCC programs) provides some insights regarding member experience in Puerto Rico. Overall, most members reported positively contributing to their communities and that their service experience supported their professional endeavors.

¹ AmeriCorps' [Puerto Rico – At a Glance Report: 2023 Year in Review](#)

ABOUT NATIONAL SERVICE MEMBERS IN PUERTO RICO



69% Women
90% Hispanic or Latino



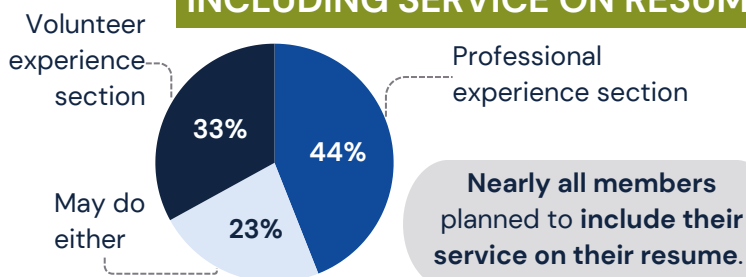
2 in 4 were college graduates or had a graduate degree
1 in 4 had a high school diploma/GED

PROFESSIONAL OUTCOMES

94% Agreed service **furthered their professional goals and endeavors**

91% Agreed service was a **defining professional experience**

INCLUDING SERVICE ON RESUME



VOLUNTEER OUTCOMES

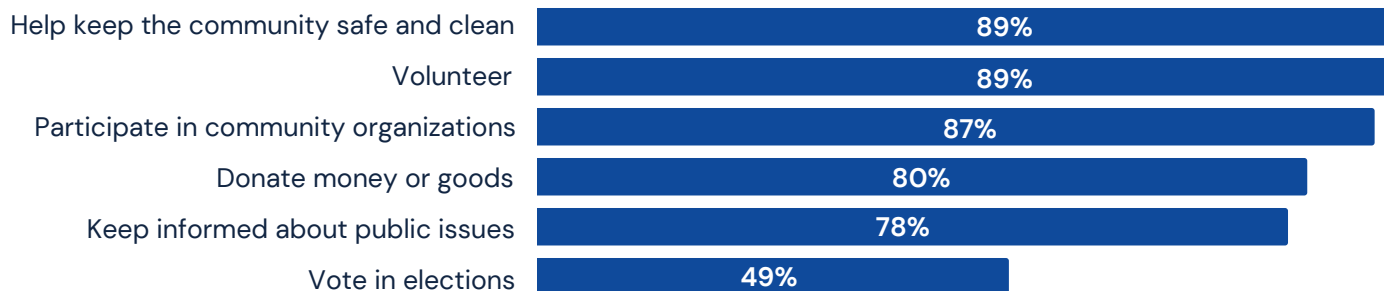
89% Felt they **contributed to the community**

89% Gained an **understanding of the community** where they served

89% Plan to become **actively involved in issues** that affect the community

90% Feel a **personal obligation to contribute** to the community

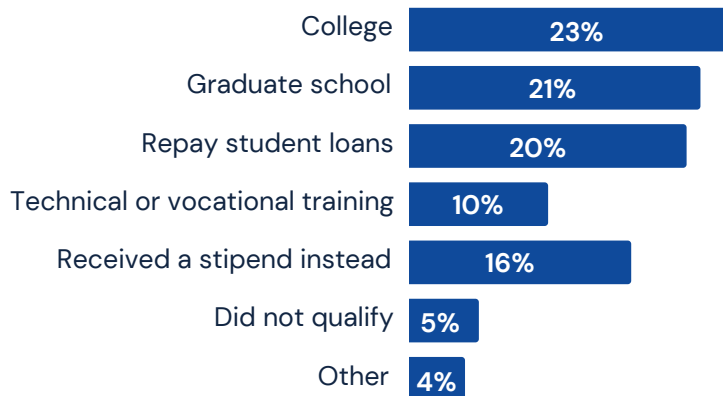
94% Are **aware of the important needs** in the community



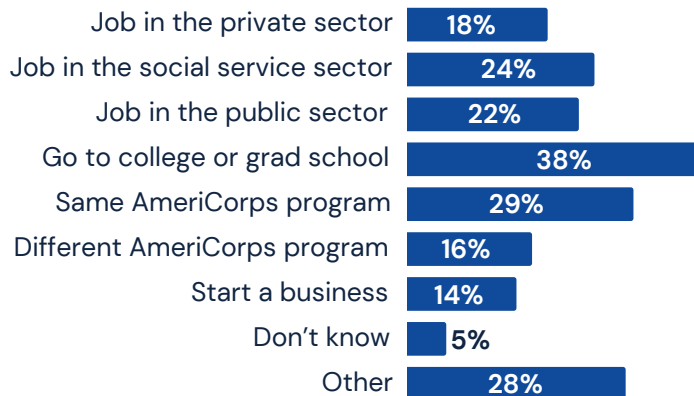
After serving, **most members were more likely to engage in civic activities** other than voting.

CIVIC ENGAGEMENT

PLANS FOR EDUCATION AWARD



POST-SERVICE PLANS



Acknowledgements

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We also want to thank BCT Partners for their external evaluation of the evaluation technical assistance component of the project. Their outside perspective is vital in supporting the outcomes of the work.

About AmeriCorps

AmeriCorps, the federal agency for national service and volunteerism, provides opportunities for Americans to serve their country domestically, address the nation's most pressing challenges, improve lives and communities, and strengthen civic engagement. Each year, the agency places more than 200,000 AmeriCorps members and AmeriCorps Seniors volunteers in intensive service roles and empowers millions more to serve as long-term, short-term, or one-time volunteers. Learn more at [AmeriCorps.gov](https://www.americorps.gov).

About the Office of Research and Evaluation

The [AmeriCorps Office of Research and Evaluation](#) assists AmeriCorps and its partners in collecting, analyzing, and disseminating data and insights about AmeriCorps programs and civic life in America.

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Photo Credit

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